

Customer Care

We offer fast, individual advice! You have several options:

Our online support on the Internet:

www.siemens-mobile.com/customercare

We can be reached any time, any place. You are given 24 hour support on all aspects of our products. Here you will find an interactive fault-finding system, a compilation of the most frequently asked questions and answers, plus user guides and current software updates to download.

You will also find the most frequently asked questions and answers in the chapter entitled "Questions & Answers" (p. 119).

You can also get personal advice about our range of products on our Premium Hotline:

United Kingdom 0906 9597500
(£0.75 per minute)

Qualified Siemens employees are waiting to offer you expert information about our products and installation.

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

When calling customer service, please have ready your receipt and the phone identity number (IMEI, to display press ***#06#**), the software version (to display, press ***#06#**, then **Info**) and if available, your Siemens Service customer number.

If repair work is necessary, please contact one of our service centres:

Abu Dhabi	0 26 42 38 00
Argentina	0 80 08 88 98 78
Australia	13 00 66 53 66
Austria	05 17 07 50 04
Bahrain	40 42 34
Bangladesh	0 17 52 74 47
Belgium	0 78 15 22 21
Bolivia	0 21 21 41 14
Bosnia Herzegovina	0 33 27 66 49
Brazil	0 80 07 07 12 48
Brunei	02 43 08 01
Bulgaria	02 73 94 88
Cambodia	12 80 05 00
Canada	1 88 87 77 02 11
China	0 21 38 98 47 77
Croatia	0 16 10 53 81
Czech Republic	2 33 03 27 27
Denmark	35 25 86 00
Dubai	0 43 96 64 33
Egypt	0 23 33 41 11
Estonia	06 30 47 97
Finland	09 22 94 37 00
France	01 56 38 42 00
Germany	0 18 05 33 32 26
Greece	0 80 11 11 11 16
Hong Kong	28 61 11 18
Hungary	06 14 71 24 44
Iceland	5 11 30 00
India	22 24 98 70 00 Extn: 70 40
Indonesia	0 21 46 82 60 81
Ireland	18 50 77 72 77
Italy	02 24 36 44 00
Ivory Coast	05 02 02 59
Jordan	0 64 39 86 42
Kenya	2 72 37 17
Kuwait	2 45 41 78
Latvia	7 50 11 18
Lebanon	01 44 30 43
Libya	02 13 50 28 82
Lithuania	8 52 74 20 10
Luxembourg	43 84 33 99
Macedonia	02 13 14 84

Malaysia.....	+ 6 03 77 12 43 04
Malta	+ 35 32 14 94 06 32
Mauritius	2 11 62 13
Mexico	01 80 07 11 00 03
Morocco	22 66 92 09
Netherlands	0 90 03 33 31 00
New Zealand.....	08 00 27 43 63
Nigeria	0 14 50 05 00
Norway.....	22 70 84 00
Oman	79 10 12
Pakistan	02 15 66 22 00
Paraguay	8 00 10 20 04
Philippines	0 27 57 11 18
Poland.....	08 01 30 00 30
Portugal	8 08 20 15 21
Qatar	04 32 20 10
Romania	02 12 04 60 00
Russia.....	8 80 02 00 10 10
Saudi Arabia	0 22 26 00 43
Serbia	01 13 80 95 50
Singapore	62 27 11 18
Slovak Republic	02 59 68 22 66
Slovenia	0 14 74 63 36
South Africa	08 60 10 11 57
Spain.....	9 02 11 50 61
Sweden.....	0 87 50 99 11
Switzerland	08 48 21 20 00
Taiwan	02 23 96 10 06
Thailand.....	0 27 22 11 18
Tunisia	71 86 19 02
Turkey.....	0 21 65 79 71 00
Ukraine	8 80 05 01 00 00
United Arab Emirates.....	0 43 66 03 86
United Kingdom	0 87 05 33 44 11
USA	1 88 87 77 02 11
Vietnam.....	84 89 30 01 21
Zimbabwe	04 36 94 24